



Newsletter

STINT

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Greetings

Dear Erasmus+ STINT partners,

In this newsletter you can find the latest update regarding the Erasmus+ STINT project and some general issues. The newsletter will be distributed to all project partners periodically. The format of the newsletter is developed and adjusted to our needs and technical abilities. Its content is based mainly on the partners' contribution. Therefore, we call all of you to share knowledge, experiences, and questions related to the project.

Please send your short articles to: Nenad Markovic,
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Joint picture in front of the IPP

IPP practical workshop

In Porto, from 02.04.2017. - 06.04.2017. the project's 3.4. activity "Practical workshop at EU partner was realized. The meeting was organized in the capacities of the Politecnico do Porto. Total of 28 participants from 13 different project partners were participated at the meeting. Representatives of KU Leuven and Buckinghamshire New University didn't attend to meeting because this activity was mainly oriented on education of BH partners. Representative of Federal Ministry wasn't attend to meeting because of justifiable healthy reasons.

The meeting was attended by: University of Banja Luka - Biljana Antunovic, Jelena Rozic, University of Bihac - Irfan Husic, student Emina Gradinovic, University Dzemal Bijedic Mostar - Maja Kazazic, Sanda Jelin Kajan, University of East Sarajevo - Dejan Bokonjic, Nenad Markovic, Slobodanka Krulj, student Marko Tesic, University of Mostar - Dragan Gabric, Inja Boban, student David Kordic, University of Sarajevo - student Bekir Rovcanin, University of Tuzla - Snjezana Maric, Zahida Ademovic, University of Zenica - Darko Petkovic, Amra Muslic Halilovic, student Denis Vejzovic, Ministry of Education and culture of Republika Srpska - Jelena Starcevic, Centre for Information and Recognition of Qualifications - Dzenan Omanovic, Higher Education Accreditation Agency - Duska Radmanovic, Tatjana Radakovic, Agency for Development of Higher Education and Quality Assurance - Maja Macan.

Emina Junuz from University Dzemal Bijedic Mostar was participated to the meeting as guest, but within other Erasmus plus action.

During the first day, the meeting was officially opened by representatives of the Politecnico do Porto prof. dr Carlos Ramos and Monica Vieira. They welcomed participants and emphasized satisfaction of the Politecnico do Porto with organization of the training. Agenda for three days is presented. All participants presented themselves. The representative of the national Coordinator University of East Sarajevo prof. dr Dejan Bokonjic welcomed participants, expressed his satisfaction with the organization of project meeting and project progress.



At the beginning prof. dr Carlos Ramos presented Politecnico do Porto with basic data, numbers, schools, locations, study programs, research, and study support. Immediately after prof. Ramos presented policy of internationalization and mobility, mobility and numbers, Erasmus statistics study, programme between HEI from north of Portugal and Galicia - Spain, fellowships out - for countries outside Erasmus+ EU, non-Erasmus students, non-Erasmus students in PPorto, International students, strategy for internationalization and mobility, mobility and R&D+I, some P.Porto projects for Researchers' mobility, Innovation - Porto Design factory, MUDEI project, PDF programmes, Erasmus+ projects, projects with EU28, with European countries and non-European countries.

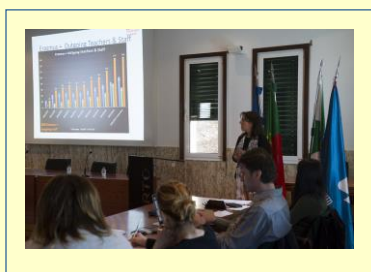
After prof. Ramos, Carla Carneiro presented experiences Politecnico do Porto in international student and staff mobility. She presented international offices positioned at schools of IPP, mobility projects, IRO office's roles, Erasmus + outgoing students, Erasmus + outgoing teachers & staff, motivation and incoming students.

Prof. Alberto Amaral presented very interested Quality Assurance within Internationalization in Porto. He talked about first universities with international spirit, different accreditation structure, change of mobility policy, new developments, and problems with quality, definitions and typology, rationales for internationalization of higher education, liberalization, EU service directive and other interested questions.

After presentations in 1st day host organized visiting of IPP facilities and visiting tour around city.

Second day started in Porto Design Factory with coffee and welcome.

Rui Coutinho presented this special organizational unit of IPP and its orientation on labour market and employability. He presented main characteristics of innovative organization and study programs which should be sustainable, futurist, technologist and humanist in its functioning. Special focus is on the inter - disciplinary study program and developing skills at students required by an ever-changing world and determined to co-create new knowledge and innovation with societal stakeholders. Top skills are presented from complex problem solving, over critical thinking, creativity, people management... to cognitive flexibility. 3 step model is presented: Education + Innovation + Acceleration. Porto Design Factory's model was developed to work directly with undergraduate, master or post-graduate students, through an integrated path designed to empower them to become the new generation of global innovators. During this path, students can work on three different stages: education, innovation and acceleration.



Prof. Alexandra Albuquerque presented double diplomas/ dual degrees, main terms, matching types, advantages, processes, ISCAP experiences in development of double diplomas. Prof. Alexandra presented also internationalization@home and its situation at Accounting and Business School.

Prof. Angelo Jesus presented e-Learning and Internationalization in the name of e-Learning and Teaching Innovation Unit. He spoke about mission of mentioned unit, what they done so far, concept, practical e-Learning, int'l and future prospects.

Gustavo Alves presented project management from the perspective of IPP, how to implement idea into the project, management of the project, its dissemination and sustainability.

Nuno Escudeiro presented other part of the project management especially EU projects to promote employability, ten tips for sustainability, involving your partners, creating something tangible, developing network, communicating, dissemination, positioning, drafting business plan, cooperation, finding the money.

Zita Vale presented International Research Projects and experience of P.Porto in Researchers' Mobility Projects.

Rafael Pedrosa presented technology transfer office and research support office. He presented also strategic plan 2014-2018, what a research support office does, horizon 2020 structure, and other structural matters.

Prof. Clara Sarmento presented MA in intercultural studies for business, its composition, teachers, students, content of the study program, teaching plan and program, reached internationalization and challenges.

Former student Joao Nogueiro presented his experiences spent in mobility program, but also conditions offered by IPP in the process of attracting students.

Third day started with presentations of Alexandra Trincao and prof. Bruno Pereira.

Alexandra Trincao presented internationalization at the school of engineering, projects they implemented and implement, mobility of teachers and students, structure of the school and especially IRO office.

Bruno Pereira presented work of international office at school of Music and Performing arts, its internationalization, projects and experiences with people from different areas of the world.

Delminda Lopes presented qualifications recognition especially academic recognition the whole procedure as well as professional recognition and crediting of previous learnings.

All presentations are positioned on the project web page stint-project.net.

At the end of the third day coordination meeting (project consortium board) was held with stressing important issues and explanation of different activities that should be realized.



Comparative analysis of developed key documents

In Mostar, from 13.06.2017. - 16.06.2017. the project's 2.5. activity "Comparative analysis of developed key documents" was realized. The meeting was organized in cooperation of two public universities from Mostar, University of Mostar and University Dzemal Bijedic of Mostar. 15 project partners attended to the meeting, only representatives of Buckinghamshire New University wasn't participated.

Meeting was officially opened by rector of the University of Mostar prof. dr Ljerka Ostojic with introductory and welcomed words with a review of int'l and recognition as the most important processes in the future for universities. Representative of the project coordinator Geert De Lepeleer welcomed participants and emphasis his satisfaction with the realization of all project activities. Representative of the project sub-coordinator prof. dr Dejan Bokonjic greeted participants, thanked to host on the organization of the meeting and presented agenda for two days without any deviations from the first agenda proposal.

Nenad Markovic presented where we are now with the realization activities from the 1st and 2nd year. He pointed out that most of activities from the 1st project year realized but only 4 activities not: development strategy int'l for all BH universities, Internal quality control and monitoring reports for the 1st project year - KU, Bucks, Ministry RS, Dissemination through design and distribution of promotional materials (postponed in the 2nd project year after changing of annexes for subcontracting by all partners), and financial and administrative management of all project activities (some partners haven't submitted documentation for staff cost for 1st project year yet). Development of int'l strategy and indicators is predicted in 2nd project year also, but the most important thing is that these int'l strategies should be finished before submitting internal quality reports at all public universities and in the same time adopted by Senate of universities until the end of 2017. Internal quality reports are not finished by only 3 institutions for the 1st project year: KU Leuven, Buckinghamshire New University and Ministry of education and culture RS. All annexes for subcontracting are changed by all partners because a lot of different subcontracts were planned in the project application and all these planned subcontracts would take some time for the realization. Annexes for subcontracts are changed in the direction that all subcontracts will be coordinated and managed by the project coordinator in accordance with motivation letter and real needs.

Situation with 2nd project year is also presented even this 2nd year is ongoing project year. Regarding WP2 this meeting is related to activity 2.5 and only strategy and indicators for int'l should be finished. The plan for finalization of these strategies and indicators are September of 2017, mainly before writing internal reports for 2nd project year. Regarding WP3, procurement of equipment is in progress. Agreement was made among all public universities and sent on signing. During this meeting 4 universities signed this agreement about common procurement: UNSA, UES, UNMO, SVEMO. 24 agreements were given to University of Zenica on signing, after UNZE these signed contract will be sent to UNTZ, then UNBI and to UBL. After signing each public university will get per 3 examples and procurement will officially start. Development of rulebook and int'l guide will be finished until the end of 2017. In October from 17-21 the third training will be held in London Uxbridge, campus of Buckinghamshire New University. Activities from WP4 will start officially from this meeting and will be finished before March 2018. Activities from WP6 will continue on the same way as we did in the first project year. WP7 is almost the same as activities realized in the 1st project year with one exception and that is starting with the activity 7.10 internal dissemination. Activities from WP8 are related on holding consortium meeting in Zenica in November 2017, and on the financial and administrative project activities.



Joint picture in front of the SVEMO



After these introductory presentations, presentation of survey results conducted by all B&H universities is presented together with comparative analysis among all universities. Three different surveys are presented 1. Survey conducted among students of all public universities about int'l, 2. Survey conducted among management of all public faculties, academies and universities about int'l and 3. Survey conducted about recognition of qualifications among secretaries and general secretaries of all public universities, faculties and academies. All universities were compared in accordance with received responses. In all these surveys total number of students responses was 2822 (from 8 public universities), total number of universities' management responses (rector, vice rectors, deans and vice deans) - 161, and number of general secretaries and secretaries of all public faculties and academies of 8 public universities - 95. The most important thing is that all public universities, their faculties and academies were participated in these surveys. Also ministries (FMON and MPKRS) made 4 different reports, and agencies made 3 different reports. Detail analyses were given in the presentation which is published on the project web page under Events category.

EU analysis of BH internationalization and EU analysis of BH recognition of qualifications was done by EU partners in the project: KU Leuven, Politecnico do Porto and Buckinghamshire New University. Firstly, Monica Vieira as representative of Politecnico do Porto presented comparison of SWOT analysis for internationalization among all BH public universities. After, comparison of SWOT analysis for recognition of qualification was presented. These comparative analyses represent ideal situation to see the best and the weakest points which should be used for improving the situation at public universities using identified opportunities and avoiding threats. These 2 comparative analyses are published on the project web page under category events.

Geert De Lepeleer presented SWOT analyses for the internationalization and recognition of qualifications for BH higher education which were defined aims in the project application of STINT. These SWOT analyses showed where BH higher education is in the context of int'l and recognition of qualifications (strengths and weaknesses) and what can be done and improved in existing systems of higher education presented in Federation of B&H and Republika Srpska. These SWOT analyses were done in accordance with SWOT analyses of all public universities in B&H for int'l and for recognition of qualifications separately, and in accordance with reports done by ministries of education in Federation B&H and Republika Srpska.

After coffee break, a press conference is held by local radio and television stations. Statements for the television and radio were given by project coordinator Geert De Lepeleer and by sub-coordinator prof. Dejan Bokonjic. The video clip is available on the web <http://prvi.tv/tv/link/skup-predstavnika-javnih-sveucilista-i-univerziteta-u-bih/3476>

All public universities presented current situation with strategies for int'l and indicators. After all presentations which are available on the project web page some conclusions can be made: most strategies for int'l of universities will be constituent part of the overall institution strategy; all universities did SWOT analyses; all universities have strategic goals and indicators; some universities made targets, budgets, activities, terms and action plans.

Table 1. Comparative analysis of strategies for int'l on day 14.06.2017.

| Institution | SWOT | Strategic goals | Operat. Goals | Measures/ Indicators | Targets | Activities | Terms | Action plan |
|-------------|------|-----------------|---------------|----------------------|---------|------------|-------|-------------|
| UBL | + | + | + | + | | | | |
| UNBI | + | + | | Not finished | | | | |
| UNMO | + | + | | + | | + | + | + |
| UES | + | + | + | + | + | + | | + |
| SVEMO | + | + | + | + | + | + | | + |
| UNSA | + | + | | + | | | | |
| UNTZ | + | + | | + | | | | |
| UNZE | + | + | | + | | + | | + |



This comparative analysis showed that universities used different approaches in developing strategy for int'l but all universities used same elements the consortium agreed during consortium meeting in High Wycombe in December 2016. UNBI and UES will only do separate strategies, and other universities will do strategy for int'l as constituent part of the overall strategy of the institution in the form of strategic goals and measures. Presenters were: UBL - Jelena Rožić, UNBI - Amela Čolić, UNMO - Alim Abazović, UES - Dejan Bokonjić, SVEMO - Izabela Dankić, UNSA - Aleksandra Nikolić, UNTZ - Meliha Hrustić, UNZE - Mirza Oruč.

After lunch which is organized by the University of Mostar the work is continued.

Prof. dr Dejan Bokonjić presented work package 4 which is related on the realization of pilot activities for internationalization. He emphasized that realization of these activities are very important for the future sustainability of activities developed within this project. Presentation is available at the project website.

Nenad Marković presented pilot activities plan, participating universities and possible pilot activities. Strictly, activities from strategies for int'l must be selected as pilot activities. It is agreed and it is in accordance with the project application that 4 activities should be selected by each university. First version of template for pilot activities is presented and after presentation all participants were divided into three groups. Each group had tasks to revise template and to propose pilot activity and practically to test it in pilot template. On that way, corrected and better version of template will be provided and pilot activity will become much more familiar and understandable.

On behalf of first working group Jelena Rožić presented impressions on pilot activity template and explain why this first group selected pilot activity "writing int'l projects". They submitted lot improvements and suggestions on pilot activity template, very reasonable. Also other 2 working groups submitted also lot suggestions and improvements on pilot activity template so general conclusion is that pilot activity template will be improved and new version will be done on basis suggestions of all three working groups. On behalf second working group Monija Malešević presented pilot activity "developing brochure for incoming mobilities". On behalf of third working group Mirza Oruč presented pilot activity "developing rulebook about mobility staff and students". General conclusion is that pilot activity template will be revised and that all participants understood expectations of realization activities within this WP.



Joint picture in front of the UNMO

At the beginning of the day European partners were assigned to BH public universities as mentors for the realization of pilot activities. Their role will be in monitoring and visiting BH public universities during the period of realization of the pilot activities. Mentors will be obliged to do report about monitoring of the realization pilot activities. Politecno do Porto will be mentor for University of Mostar, University Dzemal Bijedic of Mostar, University of Banja Luka and University of Bihac, and KU Leuven will be mentor for University of Sarajevo, University of East Sarajevo, University of Zenica and University of Tuzla. Visiting will be done at the beginning of the next year.

Prof. dr Darko Petković, UNZE, presented interested presentation about international rankings. He spoke about reasons for ranking, about definition of ranking, ranking methodologies, global rankings, Berlin principles on ranking of higher education institutions, case studies in the region WBC, webometrics, web presence, metrics, weighting model, advantages and shortcomings of rankings, bad practices. This presentation was very important because ranking is within int'l, its constituent part. Only list where BH universities can go on the ranking is webometrics. Other lists are very difficult for reaching. From the other side, this presentation showed to all BH universities what we should do and what don't if we want to be int'l recognized and attractable.

Marina Cicovic, HEA, presented new criteria for accreditation of higher education institutions in B&H. Firstly, Marina started with short history about criteria for accreditation, she explained different phases of creation criteria, and emphasized new criteria for accreditation of higher education institutions adopted in November 2016 and criteria for accreditation of study programs are adopted in February 2017. Marina presented all specific criteria for institutions and for study programs with special focus on int'l and recognition of mechanisms that is new thing and certain impact of the STINT project.

After coffee break press conference is held. Statements for the radio and television were given by the project coordinator Geert De Lepeleer and by Vice-rector Maja Kazazić. Also join picture was made in front of the Faculty of Economics of the UNMO.

Nenad Markovic was presented from the STINT web page activity 7.10. It is about Internal dissemination of the project and internationalization and recognition of qualifications in generally. Nenad Markovic showed what some universities did until now regarding dissemination, number of held meetings, and other types of dissemination. Final conclusion about this activity after a lot of discussions is that each university should organize practical workshops or trainings at home institution and to educate minimum 100 persons (academic staff, administrative staff, students, wider community). Themes which can be presented are possibility of participation in the mobility programs, projects, int'l curricula, networking, int'l models, int'l ethics and values, intellectual property, funds, etc. Special participants list should be filled by educated participants as proof, together with pictures. All this should be published at the project web page. Presentation by UNBI is published at the project web page as good example of dissemination at one university. In the presentation dissemination was oriented on the articles at the home institutions web page, IRO Facebook page, newsletter of QA office in March 2016, organized workshop, Cantonal TV clip, Newspaper texts.

Revised dissemination and sustainability plan is also presented and published at the project web page.

As a good way of dissemination of the project prof. dr Maja Kazazić presented a work paper "Increasing the quality of education through improvement of internationalization and process of the recognition of qualifications at the Dzemal Bijedic University of Mostar". This paper is presented at the International conference on education (MICE 2017) at UNMO Faculty of Education.

Geert De Lepeleer informed all participants that financial resources are distributed to all public universities for the procurement of equipment and books (15.000,00 EUR for each university). Procurement of equipment will be done in accordance with Rulebook about joint tendering procedure for all 8 universities with UES as central procurement organ. First thing, agreement about joint tendering signed by all rectors will be signed very soon by all rectors and distributed to all universities in three examples. After signing agreement, commission for joint tender will be formed on the basis of decision by rectors and public tender can start ASAP. All universities will have to do decision about appointment a member for commission and its replacement. Universities which selected procurement of books, they will do that in accordance with its specification and in accordance with institutional rules. Books will be procured for UES, UBL, UNBI and SVEMO.

Selection of appropriate printing house is done during the meeting. Firstly, all offers collected by all public universities were presented. Nobody promised that any offer will come later after public presentation of all offers. Offers were sent by Print Art Zenica (10.440,00 KM), IC Mostar (7.472,00 KM), Gamaprint&design East Sarajevo (7.510,00 KM), DD Fojnica (6.358,00 KM), Obrt Bigraf Bihać (5.850,00 KM), Kopikomerc East Sarajevo (5.685,00 KM) and Grafomark Laktaši (4.939,00 KM). All participants agreed that the lowest offer is sent by Grafomark Laktaši, and this printing house is selected as the most favorable bidder. KU Leuven will make agreement with this organization in the amount of 2.484 EUR, and that means that first amount sent by Grafomark will be reduced for 41,27 EUR with reduction of some materials on the amount predicted by the project application 2.484,00 EUR.



Project coordinator informed all participants that Quality Policy Statements are signed and delivered by almost all participants except UNZE, FMON, IPP and Bucks, provided that IPP and Bucks need to have original version for signing.

It is agreed that creation of internal quality reports will be done by all partners until 15 October.

External visit will be done in third week of November 2017 and external visit will be done at the end of November.

After lunch break dated for the 3rd trainings were agreed. Training will be held at London Uxbridge, campus of Buckinghamshire New University from 17-21 October 2017, 5 days. 2 representatives will be selected from public BH universities and only 1 representative from other BH partners.

Related financial issues project coordinator Geert De Lepeleer mentioned to all project participants that is very important for all partners to submit all documentation on time in order to distribute all documentation to central services in KU Leuven because of complex communication system. Also, all partners reminded to submit staff costs for the first project year. Once more, it is emphasized that the whole procedure is done in accordance with signed partnership agreements between project coordinator and all partners.

At the end of the meeting it is agreed that next consortium meeting will be held in Zenica at the end of November when the external visit report will be presented.



Internal dissemination meeting at the University of East Sarajevo

At the Faculty of Production and Management Trebinje on 15/05/2017 a seminar entitled "Methodology for applying for international grants - examples of good practice" was organized. The lecturers were prof. Dr. Dejan Bokonjić, Vice-Rector of the University of East Sarajevo and Nenad Markovic, Coordinator for Quality Assurance at the University of East Sarajevo. Prof. Bokonjic presented his extensive and successful experience in reporting and management of international projects, particularly stressing the importance of joint participation in projects of institutions of higher education and the economic and social sectors. Beside teaching and administrative staff of Faculty of production and management and Academy of Fine Arts the meeting was attended by representatives of economic and social organization from Trebinje, as well as representatives of NGOs. As an example of good practice, Mr. Markovic is presented current project "Strengthening the internationalization of higher education institutions in BiH". 48 participants attended the meeting.



Picture from the meeting in Trebinje



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